



Navigating the Coordinated Entry System during a Housing Crisis

For the most up to date information, visit the Homeless Services Consortium website:

www.danecountyhomeless.org

Community Resources

Dial 211 for a 24/7 live answered line that provides information and referrals to community resources like food, shelter and clothing

Homeless Prevention Services*

Tenant Resource Center:
(608) 257-0006 Ext. 7
Receive info on funds and services available

Housing Navigation Services**

Community Action Coalition, Housing Resource Desk:
(608) 242-7406
Line is answered live or leave a message to receive info & referral to community housing resources & assistance with housing search

Emergency Shelter

Families

The Salvation Army:
(608)250-2298***

Message includes how to access shelter, can leave message for staff

Single Women

The Salvation Army:
(608)250-2226

Message includes how to access shelter, can leave message for staff

Single Men

Porchlight:
(608) 255-2960
Message includes info on how to access shelter

Fleeing Domestic Violence

Domestic Abuse Intervention Services (DAIS): (608) 251-4445, Line is answered 24/7 to provide access to information on shelter and services for survivors

Youth, ages 12-17

Briarpatch: 1-800-798-1126
Line is answered 24/7 to provide info, shelter for ages 12-17, services provided for ages 12-24

Coordinated Entry assistance is available, in person, at The Beacon, Monday-Friday from 9AM until Noon. The Beacon is located at 615 E. Washington Ave.

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*Homeless Prevention Services: May include mediation services between tenant and landlord, education on rights and responsibilities of tenancy, legal assistance, financial assistance for back rent. Services may be provided by Tenant Resource Center, Porchlight or Legal Action of Wisconsin.

**Housing Navigation Services: May include apartment vacancy lists, assistance completing applications, assessment and referral to other housing resources, assistance collecting documentation for homelessness and disability. Services are provided by Community Action Coalition.

***After hours calls to The Salvation Army (4pm-8am) can be made to (608)513-2392. General questions during business hours should call (608) 250-2200.

The Coordinated Entry System and CoC, ETH and ESG funded housing and supportive services are available to all people regardless of race, color, national origin/ancestry, religion, sex, age, family/familial status, disability/handicap, actual or perceived sexual orientation, lawful source of income, gender identity, marital status, domestic abuse, sexual assault or stalking victims, military discharge status, physical appearance, political beliefs, student status, domestic partnership, tenant union association, genetic identity, citizenship status, Section 8 housing voucher participant, nonreligion, and homelessness.

Assessment Hubs are accessible to those with disabilities.

Auxiliary aids and language services will be provided (as needed) to people who need them in order to access the Coordinated Entry System.