

The Dane County Department of Human Services' mission is *"To provide effective services that support well-being, independence, diversity and community safety."* Our programs serve people from birth to death. We make sure children are healthy and safe. We offer support for individuals with disabilities, substance abuse and mental health needs. We help meet basic economic needs such as housing, employment, food and medical, and we support healthy families.

Adult Community Services

This Division provides supportive community based services that enable older adults and people with disabilities to lead safe, productive and fulfilling lives. Services provided by this Division include assessment, options counseling, case management, congregate and home delivered meals, caregiver support, transportation, vocational planning, therapies, and recovery-oriented services as an alternative sanction to the criminal justice system, psychiatry, emergency crisis and protective services.

To be eligible an individual must be a Dane County resident. Many of these services are reserved for those with a substantial impairment in day-to-day functioning, although individual program eligibility requirements do vary. Many services have financial eligibility requirements and/or require that individuals contribute toward the cost of services they receive.

Key Contacts for Information:

Aging & Disabilities Resource Ctr	240-7400
Behavioral Health	242-6462
Comprehensive Community Svcs	242-6415
Elder Abuse/Adults at Risk	261-9933
Children's Disability	288-9808

Badger Prairie Health Care Center

Badger Prairie Health Care Center has been providing care and treatment for citizens of Dane County since 1880. We primarily serve people whose needs cannot be met in traditional nursing homes, but we strive to be the facility of choice for persons seeking individualized, high quality care in a home-like environment.

Badger Prairie Health Care Center is a 120-bed licensed skilled care nursing facility located in Verona. It features six living areas called neighborhoods that serve individuals with physical care needs and cognitive mental health challenges. Two neighborhoods are locked for individuals who require a secure setting and intensive supervision who may have dementia or other cognitive challenges, mental health challenges or high behavioral needs. Each household includes a residential kitchen area, dining and living areas, large spa and an accessible whirlpool tub and shower. All rooms are private with a private half bath and include a TV with basic cable service. Meals are served in each household in the dining area. There are outdoor courtyards for each neighborhood and a beauty/barber shop. Residents are offered most services in-house including rehabilitation therapy, dental care, podiatry, optometry and psychiatry. UW geriatric clinic MDs round in the facility three times weekly.

Badger Prairie's goal is to treat each resident as an individual and help him or her achieve their personal goals. Our highly trained staff are experienced in working with residents with persistent and serious mental illness, physical disabilities, various types and stages of neurocognitive disorders and people with serious medical conditions. We primarily provide long-term care which may include the need for rehabilitation and end of life care. We accept payment from Medical Assistance, Medicare, private insurance and private pay.

Key Contact for Services:

For more information or to discuss admission please call Social Services at 845-1220.

Children, Youth & Families

This Division works to prevent and intervene in child abuse/neglect and youth justice situations. In addition, the Division supports behavioral health services for children, youth, families and their guardians.

Services are delivered through field offices and community-based Joining Forces for Families (JFF) teams. Our goal is to work to keep families together whenever possible.

Services include neighborhood-based prevention & early intervention services, child abuse and neglect investigations, and supervision of children found delinquent or in need of protection or services.

In appropriate situations, we also provide or support case management, respite care, family and individual counseling, parent education, foster & group home care, employment related services, volunteer services, alcohol & other drug abuse treatment, in-home support services, immigration affairs services & institutional care.

Key Contacts for Services:

Child abuse/neglect reports	261-5437
After Hours/Emergency Child Protective Services	255-6067
Foster Parenting Information	242-6333
https://fostercare.dcdhs.com/	
Comprehensive Community Services	283-1400
Immigration Affairs Services	242-6260

For information on other services available to children and families, please contact the Dane County Human Services office, or the JFF team nearest you. A complete listing of office locations and JFF contact information is included on the other side of this brochure.

This document is also available in Spanish and Hmong.

Economic Assistance and Work Services

This Division helps low-income individuals and families in Dane County meet their basic needs.

Services include Medicaid, BadgerCare Plus, FoodShare and Child Care. Wisconsin Works (W-2) including Emergency Assistance and FoodShare employment and training services are provided in partnership with Forward Services Corp. Services also include eviction prevention and emergency shelter for families with children.

There is an application process to determine eligibility for all programs. Once we receive your application, an "intake" is scheduled with an economic assistance worker, if needed. Many intake appointments can be completed via telephone. The intake will be used to gather additional information and documentation, answer any questions you may have and explain eligibility for programs.

Key Contacts for Services:

For information on FoodShare, Child Care and Medicaid/BadgerCare, the application process or eligibility, contact Dane County Department of Human Services at 1-888-794-5556. To apply for assistance, make changes on your case or be screened for eligibility via the internet for these programs, go to: www.access.wisconsin.gov.

For information on W-2 or Emergency Assistance, call (608) 216-7605.

For information on the Health Insurance Marketplace or to apply on your own, go to: www.healthcare.gov/

For information on where you can go locally for help signing up for health insurance through the Marketplace, go to: www.danecountyhumanservices.org/ppaca

**Dane County Human Services
Primary Office Locations**

North Madison (Main office)
1202 Northport Drive, Madison 53704
(608) 242-6200

South Madison
2306 S Park Street, Madison 53713
(608) 261-9900

Stoughton
125 Veterans Road, Stoughton 53589
(608) 873-5636

Dane County Job Center
1819 Aberg Avenue, Madison 53704
(888) 794-5556

Ageing & Disability Resource Center (ADRC)
2865 N Sherman Ave, Madison 53704
(608) 240-7400

Dane County Area Agency on Aging (AAA)
2865 N Sherman Ave, Madison 53704
(608) 261-9930

Neighborhood Intervention Program (NIP)
1227 N Sherman Avenue, Madison 53704
(608) 288-2400

*Hearing Impaired clients, call
Wisconsin Relay 711.*

Immigration Affairs

The DCDHS Immigration Affairs program provides outreach to immigrant and refugee communities in order to support immigrant integration to the U.S. through the coordination of county services. This unit serves as a source of referral for other non-county agencies when necessary. Call (608) 242-6260 or 335-5739

Joining Forces for Families

JFF is a voluntary, community-based, supportive service that helps families meet their basic human needs. JFF is comprised of 25 teams with 16 site locations across Dane County.

JFF offers services in the following areas: problem solving, advocacy, resource referral and counseling. The following services may be available in your community:

- Family support services
- Employment services
- Food resources
- Housing resources
- Family and youth resources
- AODA services
- Child care benefits
- MA/FoodShare benefits/Health benefits
- Clothing resources
- Mental health resources
- Bilingual services in Spanish

JFF sites and the neighborhoods or school areas they serve are listed below.

Madison:	
Allied Drive	273-6342
Badger/Magnolia/Lakepoint/ Broadway	261-9764
Darbo/Worthington/Whitehorse	246-2967
Leopold/Post Road	273-6953
Northside/Truax	240-2045
Southdale/Rimrock	273-6676
Southwest Madison	273-6622
Wexford Ridge	848-2108

DeForest	846-9603
Mazomanie/Cross Plains/Mt Horeb	795-2103
Middleton	210-1648
Oregon/Belleville/McFarland/ Monona	835-4188
Stoughton/Cambridge/Deerfield/ Marshall	873-2180
Sun Prairie/Cottage Grove	825-3225
Verona	848-2108
Waunakee/Dane	849-2016
General Information	242-6388

Early Childhood Initiative

Dane County's Early Childhood Initiative provides family support and visitation services to expectant mothers, parents and caregivers with children up to 1 year of age in four areas: Allied Drive, Southwest Madison, Leopold and Sun Prairie. ECI strives to increase families' access to an array of services including:

- Health/developmental screening & assessment
- Prenatal care
- Parenting education and support
- Immunizations and other preventative health care
- Benefit and basic needs resources
- Employment related assistance
- Assistance in finding and sustaining employment through skill enhancement

Allied Drive ECI:	2225 Allied Drive #4 273-6600
Leopold ECI:	3301 Leopold Way #108 273-6955
Northside ECI:	2901 Packers Avenue 338-4461
Southwest ECI:	5810 Russett Road #3 273-6625
Sun Praire ECI:	1632 West Main Street #9 825-2165



**Resource
Guide**

**Dane County
Department of
Human Services**

**Additional information
is available on-line at:
www.danecountyhumanservices.org**