

## Comprehensive Community Services (CCS)

Comprehensive Community Services, or CCS, is a program that provides mental health and substance use services to people of all ages. The intent of CCS services is to assist people in identifying their personal goals and in working towards those goals at their own pace. In the CCS program ***you are in charge of your own recovery.***

## Who is Eligible for CCS?

CCS is available to adults and children who meet the following criteria:

- Dane County resident
- Eligible for Medical Assistance, BadgerCare, or another Medicaid program
- Have a mental health and/or substance use diagnosis
- Have a need for psychosocial rehabilitation services
- Eligible as determined by a Wisconsin Functional Screen

## What Can I Expect?

### Intake

You will talk with a CCS Intake Worker at Dane County Department of Human Services to discuss whether CCS is right for you. The Intake Worker will verify your insurance, assist you with obtaining a doctor's prescription for CCS services, and complete an interview with you to ensure that you are eligible for CCS. If you qualify for CCS Services and decide that CCS is right for you, the Intake Worker will help you connect with a Service Facilitator.

### Recovery Team

You and your Service Facilitator will work together to assess your strengths and needs. You and your Service Facilitator will also assemble a Recovery Team made up of people you identify and trust. Your Recovery Team will help you develop a recovery plan that outlines *your* goals on *your* path to recovery. Your Recovery Team will offer encouragement and problem solving assistance.

*On any journey, we must find out where we are before we can plan the first step.*

*-Kathy Boevink*

### CCS Services

Once you have developed a Recovery Plan in collaboration with your Recovery Team, your Service Facilitator will assist you with identifying the service providers you would like to enlist to provide the services you need. In many instances you will have the ability to choose from several available service providers. If you choose a provider and later would like a different provider, you can make that request . . . it is up to you!

*Growth is never by mere chance; It is the result of forces working together.*

*- James Cash Penney  
Founder JCPenney stores*

You may remain in CCS as long as you continue to meet the eligibility criteria and are working on your recovery goals. You can decide to withdraw from the CCS program at any time.

## CCS Values

CCS embraces many core values in its approach to the delivery of mental health and substance use services. CCS values include:

- Respect of client values—what is important to you?
- Inclusion of natural supports and family—who is important to you?
- Flexibility of services—what you need, when you need it.
- Community—services will be provided where you need and want them.
- Respect of client choice—it's up to you!

## How do I apply for CCS?

To obtain more information or apply for Comprehensive Community Services, please call Dane County Department of Human Services CCS Intake Workers:

**(608) 242-6415**

This brochure is also available in Spanish and Hmong. We will provide an interpreter if necessary.

Este folleto también está disponible en español y Hmong. Proporcionaremos un intérprete si es necesario.

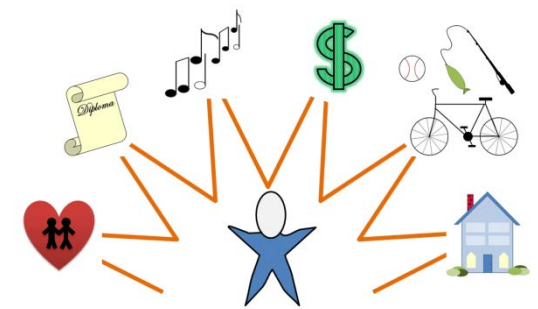
Daim ntawv qhia no tseem muaj Mev thiab Hmoob. Peb yuav muab ib tug neeg txhais lus yog tias tsim nyog.

### 24-Hour Crisis Services

If you are experiencing a mental health crisis, Journey Mental Health Center provides 24-hour crisis services to all residents regardless of insurance.

**Contact Information:  
(608) 280-2600**

## Comprehensive Community Services



***Your vision, your plan,  
your recovery!***

**1202 Northport Drive  
Madison WI 53704  
608-242-6415  
[www.danecountyhumanservices.org](http://www.danecountyhumanservices.org)**

