Caregiver Chronicles

October 2021



AREA AGENCY ON AGING OF DANE COUNTY 2865 N SHERMAN AVE, MADISON, WI 53704 608-261-9930



Breathe. Don't be afraid to ask for help. Don't try to be a hero if your health or stress is at risk. Finally, don't try and do it alone.

—Caregiver Janice B.

October: Emotional and Mental Health Awareness

Cober is *Emotional Wellness Month*, October 3—9 is *Mental Illness Awareness Week*, and October 10th is *World Mental Health Day*. As wonderful as the gorgeous turning leaves and pleasant sweater weather can make us feel, we are also aware that the days are shorter, reminding us of more time spent in darkness. As cold weather approaches, we are inside more often, and aren't where we thought we might be in our ability to move on from the threat of COVID-19. The holidays are approaching quickly and all the expectations that go with them. And, many of us—caregivers especially—have not yet had time to recover, grieve, or acclimate to all that the pandemic has wrought in our lives.

Being a family member, relative, or friend who is also a caregiver is challenging in the best of circumstances. The stress and challenges of the role can have a huge impact on the caregiver's mental health, leading to more instances of depression, post-traumatic stress disorder, alcohol and drug addition, and anxiety.¹ Left unaddressed, burnout can set in, and at that point, a caregiver's ability to continue on with caregiving is threatened. (See Jane Mahoney's article, *Recognize Caregiver Burnout* on page 4 for signs of burnout and ways to address it.)

The goal of the Dane County Caregiver Program is to support family caregivers so they are able to continue to be a source of support for their loved one. This issue of *Caregiver Chronicles* includes a variety of resources to help depending on your needs. Caregiver Teleconnection offers free learning sessions you can access by phone. During October, they have a special series on *Caregiving During COVID-19: A Series of Emotions*. Four sessions cover *How to Cope with Fear, How to Deal with Anger, How to Handle Uncertainty,* and *How to Process Sadness*. (See page 7 for more information and how to register for any or all of the sessions.)

For caregivers and/or their loved ones on Medicare, MIPPA Program Specialist, Leilani Amundson lays out the ways that Medicare helps pay for mental health services. (See her detailed description of available services in *Monthly MIPPA* [Medicare Improvements for Patients and Providers Act] *Moment* on page 9.)



¹Schall, John, CEO of Caregiver Action Network, <u>Mental Health America</u>, accessed 9.30.21.

Another way to address mental or emotional distress is to take charge of your life in ways available to you. The virtual *2021 Triad of Wisconsin Conference* begins on Friday, October 1 and sessions continue through October 29 with a variety of dynamic speakers. It's not too late to register. (See page 11 for details on the conference.)

A well-documented antidote to stress is time spent in nature and spending time with loved ones. Many caregivers are sandwiched between generations and are challenged to find activities that appeal to a variety of age groups. Friends of Pheasant Branch Conservancy and the Madison Reading Project are *Celebrating Books and Trees* in an event on October 2. Attendees are invited to "wander and wonder" in the Bock Forest. It's an opportunity for parents, grandparents, caregivers, and care partners to learn, select a book of their own, and enjoy an ice cream treat. Come anytime between 10:00 am and 1:00 pm, registration not required. (See page 12 for details.)

For caregivers of persons with Alzheimer's or related dementia, the West Madison Dementia Friendly Coalition is holding a Fall Resource Fair, *Caring for Caregivers*. The virtual event features live presentations with Q & A. (See page 13 for details and Zoom link.)

For caregivers of our veterans, and veterans who are caregivers, registration is open for the Madison VA's upcoming *Virtual Caregiver Day Off Class*. Free classes are offered on *Handling Emotions* and *Lowering Stress*. (See pages 14 and 15 for details and registration.)

Registration is also taking place in October for *Boost Your Brain & Memory Class*, presented by the ADRCs of Dane and Trempealeau Counties. The class focuses on lifestyle factors that impact brain health and memory strategies that attendees of the class can implement in their daily lives. Class takes place in November but space is limited. Be sure to register soon if you are interested. (See page 16 for details.)

Sometimes, as in the case of burnout, mental and emotional health issues become overwhelming. If you need more immediate help, contact the ADRC phone line from 7:45 am—4:30 pm to reach a staff member directly who can provide you with a referral. You can also reach out to the Behavioral Health Resource Center for assistance accessing mental health and/or substance abuse services in Dane County. You can reach them at 608-267-2244, or by email at <u>BHRC@countyofdane.com</u>. For more information, check the website at <u>danebhrc.org</u>.

Emotional Wellness Month presents another opportunity to care for yourself. In the moment, relax your shoulders and jaw and breathe. Then make a plan to do things that support you. We are here to help if you need it.



Jane De Broux Caregiver Specialist Dane County Area Agency on Aging

Caring for Caregivers

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Recognize Caregiver Burnout

Providing care for an aging or disabled loved one is probably one of the hardest jobs you will ever do. Assisting with daily cares such as dressing, grooming, bathing, and walking is physically challenging. Maneuvering through the maze of medical and social services can be trying and time-consuming. Watching your loved one's ability to care for themself deteriorate is emotionally difficult. And the changes in your own personal, social, and work life as a result of your caregiving obligations may leave you feeling confused, unhappy, and frustrated. These stresses can pile up on even the strongest of individuals and negatively impact your physical and mental health.

It is important to recognize when the challenges go beyond your ability to manage and into what is often called **caregiver burnout** which is a state of physical, emotional, and mental exhaustion. Stressed caregivers may experience fatigue, anxiety, and depression. Learning to identify the warning signs of burnout and learn interventions to reduce stress levels will help make your caregiving role more manageable and enjoyable.

Here are some warning signs of Caregiver Burnout:

- Being on the verge of tears or crying a lot
- Feeling helpless or hopeless
- Overreacting to minor nuisances
- Feeling constantly exhausted
- Losing interest in or having decreased productivity at work
- Withdrawing from social contacts
- Increasing use of alcohol or stimulants
- Change in eating or sleeping patterns
- Inability to relax
- Scattered thinking
- Feeling increasingly resentful
- Being short-tempered with care recipient frequently
- Increasing thoughts of death

You may not always recognize the signs of burnout in yourself, but those close to you probably will. Be open to feedback from your friends and family about how you appear to be coping then heed the warnings to counteract burnout.



Once you have recognized that you are experiencing burnout you can try various things to help you cope. Here are some suggestions:

- Ask others for help. You don't have to do everything. It's okay to ask for help.
- Get support. Find family and friends whom you can share joys and frustrations with.
- Attend a support group to receive positive feedback and coping strategies from others in similar situations.
- Consider seeking professional counseling if needed.
- Take regular breaks, even if it is only 15 or 20 minutes while your loved one is sleeping or engaged in something else, do something that makes you feel good.
- Maintain good health by exercising regularly and eating a healthy diet.
- Take regular time out for journaling, meditating or contemplation.
- Stay involved in hobbies and activities you enjoy. Find a home care provider or ask family or friends to stay with your loved one if necessary.

When you understand and acknowledge that being a caregiver may leave you feeling stressed and anxious you are better able to protect yourself against caregiver burnout. The most important thing you can to do prevent burnout and be an effective caregiver is to take care of yourself!

For more information on Caregiver Burnout and other caregiver issues, please call the Dane County Caregiver Program at 608-261-5679 or email Jane De Broux, Caregiver Specialist at debroux.jane@countyofdane.com.

—Jane Mahoney, Caregiver Support Specialist Greater Wisconsin Agency on Aging Resources







www.caregiverteleconnection.org

Data	Time	Tania		
Date	Time	Topic A LEADING VOICE FOR CAREGIVERS		
Tuesday October 5	11:00 am Eastern 10:00 am Central 9:00 am Mountain 8:00 am Pacific	Lewey Body Dementia: A Tale of Two Lewies with Julia Wood October is Lewy Body Dementia (LBD) Awareness Month, and there are many symptoms of this complex condition that remain poorly understood and confusing for many. Care partners will gain an understanding of LBD and how to find support, education and resources across the evolving stages.		
Thursday October 7	11:00 am Eastern 10:00 am Central 9:00 am Mountain 8:00 am Pacific	Online-Engaging Caregivers: A Program for Healthcare Workers with Dr. Elliot Montgomery Sklar and Lucy Barylak, MSW Join Lucy Barylak, MSW and Dr. Elliot Sklar as they discuss how to support caregivers from different cultures; gender and sexuality and cultural competence in long term care planning, and in long term care settings		
Monday October 11	1:00 pm Eastern 12:00 pm Central 11:00 am Mountain 10:00 am Pacific	BEWARE: Scammers are still at work with Melinda Gardner The pandemic has placed many of us in situations we never thought we would be inisolation. This is the perfect environment for scammers to 'work.' We want to help you stay aware of various frauds and scams to reduce your chance of becoming a victim of scams. We will provide some recent scams and what you can do to protect yourself. **Sponsored by the North Central Texas Caregiver Teleconnection**		
Thursday October 14	11:00 am Eastern 10:00 am Central 9:00 am Mountain 8:00 am Pacific	Dear Lucy: Challenges that Caregivers face when Providing Personal Hygiene Care to a Loved one with Dementia with Lucy Barylak, MSW Join Lucy Barylak, MSW as she provides tips on how to deal with difficult behaviors when it comes to bathing, dressing, grooming, and dental care.		
Monday October 18	11:00 am Eastern 10:00 am Central 9:00 am Mountain 8:00 am Pacific	Online-Understanding The Fight, Flight, Freeze and yes, Fawn Response for a Happier and Healthier Life with Dr. James Huysman, PsyD, LCSW Join us this month to learn about our nervous system and how to learn vital techniques how to aid our body in its' own self-regulation for a healthier and happier caregiver experience and of course our lives in the process.		
Tuesday October 19	12:00pm Eastern 11:00 am Central 10:00 am Mountain 9:00 am Pacific	Online-So What's Next? with Tam Cummings, PhD Planning for the progression of dementia and the care of your loved one differs for each family. But let's try and prepare you for some of the bumps in the road. Asking for a lost loved one, a frightened voice calling you for help from memory care, demanding you bring the car and take her or him home are just a few of the tangles in the twisting and tuming road of dementia care. Bring your questions and concerns and we will get you ready. **Sponsored by VITAS Healthcare**		
Thursday	11:00 am Eastern	Online-COVID-19 Update: Booster Shots & More with Dr. Elliot		
October 21	10:00 am Central 9:00 am Mountain 8:00 am Pacific	Montgomery Sklar and Lucy Barylak, MSW There's a lot of debate about booster shots which makes it hard to know what to do and who to trust. What do caregivers need to know? We'll discuss all of the data and answer your questions and concerns.		
Tuesday October 26	12:00pm Eastern 11:00 am Central 10:00 am Mountain 9:00 am Pacific	Online-Understanding the Challenging Behaviors of Loved Ones with Dementia with Barry J. Jacobs, Psy.D. Because they are confused and often fearful, individuals with moderate to severe dementia often have behavioral challenges. In this session, with Barry J. Jacobs, Psy.D., we'll discuss ways of understanding these behaviors, better managing them, and feeling less guilt about setting behavioral limits. **Sponsored by Arden Courts* *		
Friday October 29	11:00 am Eastern 10:00 am Central 9:00 am Mountain 8:00 am Pacific	Online-"Conceptos básicos de Medicare" con José Díaz 3 Ha ofdo hablar de la inscripción abierta de Medicare? Únase a José Díaz que explicara los conceptos basicos de Medicare para que haga un decision informada para su ser querido.		
A program of the WellMed Charitable Foundation				
WEL CHARPTAR	I MED	ster on <u>www.caregiverteleconnection.org</u> or call 866.390.6491 Toll Free		





Monthly MIPPA Moment: October is Emotional Wellness Month and World Mental Health Day is October 10

MIPPA (Medicare Improvements for Patients and Providers Act) has a goal of educating older adults on Medicare's cost-saving benefits & preventive services.

For more information on MIPPA Programs, call MIPPA Program Specialist, Leilani Amundson, at 608-240-7458.

One in six adults will experience depression in their lifetime. Depression and anxiety can consume peoples' energy; lead to physical issues with headaches, cardiac or stomach issues; and even affect motor function. Addressing mental health wellness can provide relief in most cases and finding the right avenue of treatment is important.

Medicare helps pay for mental health services through Part A and Part B. If you have Part A and you're an inpatient in a general or psychiatric hospital, Medicare helps pay for therapy, lab tests, and other services. If you have Part B, Medicare helps cover mental health visits you would get from a doctor and services you generally get outside of a hospital. These include **one depression screening per year**, **one alcohol misuse screening per year**, **opioid use disorder treatment services**, **and other services**. You pay nothing for these screenings if your doctor accepts assignment. This entails an agreement by your doctor, provider, or supplier to be paid directly by Medicare, to accept the payment amount Medicare approves for the service, and not to bill you for any more than the Medicare deductible and coinsurance. The screening must occur in a primary care setting (like a doctor's office) that can provide follow-up treatment and/or referrals.

If you or someone you know would like to talk to a crisis counselor, call the free and confidential National Suicide Prevention Lifeline at 1-800-273-TALK (1-800-273-8255). TTY users can call 1-800-799-4889.

Adapted from https://www.medicare.gov/blog/medicare-mental-health-coverage-2020. For more MIPPA Program information, call MIPPA Program Specialist, Leilani Amundson, at 608-240-7458. This project was supported by the Wisconsin Department of Health Services with financial assistance, in whole or in part, by grant number 2101WIMIAA, from the U.S. Administration for Community Living, Department of Health and Human Services, Washington, D.C. 20201.



Hispanic Heritage Month September 15—October 15

National Hispanic Heritage Month began on September 15 and is a month to recognize the contributions and influence of Hispanic and Latino Americans in the U.S. In 2020, <u>9% of older adults in the U.S. were of Hispanic</u> origin, and in 2019 over <u>6% of persons of Hispanic origin were ages 65 and over</u>. Legal assistance programs often work with older adults of Hispanic or Latino origin who face health and economic disparities. These disparities are exacerbated by language barriers for individuals with limited English proficiency and gaps in information about the impact of utilizing government assistance on an individual's (or their family's) immigration status. Such disparities are furthered during the COVID-19 pandemic due to access-related barriers, as <u>Hispanic adults had the lowest vaccination rates</u> as a result of factors such as misinformation about costs, safety, and access, concerns about employment and immigration, and barriers accessing vaccination sites and information.¹

The links below will take you to resources recommended by the National Center on Law & Elder Rights that may be of interest to caregivers for members of the Hispanic Community:

- National Council on Aging: <u>BuscaBeneficios.org</u>
- National Council on Aging: Caring and Connecting with Latino Older Adults
- NCLER: Language Access Rights: Tips for Advocates of Limited English Proficient Older Adults
- Justice in Aging: <u>Ten Things You Should Know About Language Access Advocacy for Older Adults</u>
- NCLER: <u>Access to Benefits for Older Immigrants</u>
- NCLER: <u>Medicaid & Transportation for Older Adults</u>
- National Hispanic Council on Aging: <u>Status of Hispanic Older Adults Annual Report</u>

NewBridge Madison has a <u>Diversity and Inclusion Program for LatinX</u> older adults.

Contact Garrett Tusler for more information: 608-512-0000 extension 3009 for more information or email <u>GarrettT@newbridgemadison.org</u>.



¹Shared from National Center on Law & Elder Rights: <u>https://ncler.acl.gov/</u>



Triad of Wisconsin Conference - 2021

Shaping a Healthier, Safer Future



Five Fridays: October 1, 8, 15, 22, 29 from 10 AM to 12 PM

Presentation	Presenter	Day & Time
Putting the Spotlight on Elder Abuse - A	Paul Greenwood, Greenwood Law Corp., Retired Deputy District	Oct 1, 10 AM
Crime Too Often Operating in the Shadows	Attorney (Elder Abuse Prosecution Unit), San Diego County, Calif.	
A Collective Impact Approach to	Amber Mullett, Wisconsin Department of Health Services	Oct 1, 11 AM
Addressing Social Isolation and Loneliness	Sam Wilson, State Director, AARP-Wisconsin	
in Wisconsin	Janet Zander, Advocacy and Public Policy Coordinator, GWAAR	
Money Smart for Older Americans	Jenefer Duane, Senior Program Analyst, Office for Older	Oct 8, 10 AM
	Americans, Consumer Financial Protection Bureau	
News or "news"? The Basics	Chris Rickert, Urban Affairs, Investigations and Consumer Help	Oct 8, 11:15 AM
	Reporter, Wisconsin State Journal	
Crime, Statistics, and Risk of Victimization	Ken Streit, Professor, Law School, University of Wisconsin-	Oct 15, 10 AM
	Madison	
Understanding Risk Perceptions	Dominique Brossard, Professor and Chair, Dept of Life Science	Oct 15, 11 AM
	Communication, University of Wisconsin-Madison	
Landlord / Tenant Rights Under Wisconsin	Jeff Kersten, Agency Liaison, Wisconsin Department of	Oct 22, 10 AM
Law	Agriculture, Trade and Consumer Protection	
Age-Friendly Housing: A National	Shannon Guzman, Sr Strategic Policy Advisor, AARP Public Policy	Oct 22, 11 AM
Perspective on Current Research, Trends	Institute	
and Policy Solutions		
Financial Crimes Affecting Older Adults	Mike Mudroncik, Internal Revenue Service	Oct 29,
 Phishing and Online Scams 	Carol Maria, Federal Deposit Insurance Corporation	10 AM - 12 PM
 Tools Older Adults Use to Build 	April DeValkenaere, Waukesha County District Attorney's Office	
Confidence in Banking Today		
 Reporting & Investigation of Financial 		
Scams		

 Registration Fee: \$15 (Scholarships are available. Email mthomsen@rsvpdane.org)

 Register online at https://bit.ly/2021TriadRegistration Click the "Register Now!" button.

 Continuing Education Hours are available. Be sure to check the box in the registration to request the CEHs.

 Sponsors: AARP Wisconsin, Medicare Patrol — GWaar

Conference Planning Committee:





Wander and Wonder in the Bock Forest

This is an invitation from Madison Reading Project and the Friends of Pheasant Branch Conservancy to ...

Kids (pre K to 5th grade) – Bring your adults with you!

Adults (Parents, Grandparents, Care Givers/Care Partners) - Bring your kids with you!

- Learn about the importance of trees from Naturalists
- Select a free book to take home
- Enjoy an ice cream treat
- Date: Saturday, October 2, 2021
- Time: 10:00 am to 1:00 pm (Come anytime during this time period)
- Location: Highland Way entry in Middleton to the Pheasant Branch Conservancy





WEST MADISON DEMENTIA FRIENDLY COALITION PRESENTS "CARING FOR THE CAREGIVER"

FALL 2021 DEMENTIA FRIENDLY VIRTUAL RESOURCE FAIR

Live presentations with Q+A for family & friends who are active caregivers, caring for those with Alzheimer's or related dementias.

Dates: October 11-14, 2021 • Virtual on Zoom Time: 2:00PM - 6:00PM Daily Cost: FREE RSVP for Zoom daily zoom links to Amber via email: abormann@brookdale.com or call (608) 234-2996.

• RSVP by 10/8/21 to be entered into a daily gift basket drawing!

@ 2 0 2 1 D E M E N T I A F R I E N D L Y R E S O U R C E F A I R
 W W V. F A C E B O O K. C O M / W E S T M A D I S O N D F C

Virtual Caregiver Day Off Class

HAPPY NATIONAL CAREGIVER SUPPORT MONTH! Nov. Virtual Self-Care Course Handling Emotions Wednesday, Nov 3, 2021 Thursday, Nov 4, 2021

Madison VA

Caregiver Program

Free classes for Caregivers of Veterans Or Vets who are Caregivers

CLASSES <u>ARE 10AM- 12PM -</u>Provided in partnership with the Memphis VA Caregiver Center.

***Please virtually attend by phone or computer- Phone number and conference code/invitation email to be provided prior to class ***PLEASE <u>PICK ONE CLASS</u> to attend

***RSVP is necessary to save your space in class.

To RSVP call **608-256-1901 ext. 11576**. Please leave a message to include:

- YOUR NAME and your Veteran's name
- PHONE # you can be reached

For more information, please contact: Meghann Schmitt, CISW Caregiver Support Program at the William S. Middleton Memorial Veterans Hospital 2500 Overlook Terrace, Madison, WI

#608-256-1901 ext 12308



CARE

Defining

EXCELLENCE

in the 21st Century

Madison VA Caregiver Program

Virtual Caregiver Day Off Class

HAPPY NATIONAL CAREGIVER SUPPORT MONTH! Nov. Virtual Self-Care Course Lowering Stress Wednesday, Nov 17, 2021 Thursday, Nov 18, 2021 Free classes for Caregivers of Veterans Or Vets who are Caregivers

CLASSES <u>ARE 10AM- 12PM -</u>Provided in partnership with the Memphis VA Caregiver Center.

***Please virtually attend by phone or computer- Phone number and conference code/invitation email to be provided prior to class ***PLEASE <u>PICK ONE CLASS</u> to attend

***RSVP is necessary to save your space in class.

To RSVP call **608-256-1901 ext. 11576**. Please leave a message to include:

- YOUR NAME and your Veteran's name
- PHONE # you can be reached

For more information, please contact: Meghann Schmitt, CISW Caregiver Support Program at the William S. Middleton Memorial Veterans Hospital 2500 Overlook Terrace, Madison, WI





EXCELLENCE



Space is limited register before October 25th Dane County Residents call Audrey at (608) 240-7400 Trempealeau, Buffalo, Pepin Residents call Becky at (715) 538-1930

Have you ever wondered if there were ways to take care of your brain as you age? The Boost Your Brain & Memory class focuses on a variety of lifestyle factors that impact brain health and memory strategies that participants can implement in their daily lives.

Live a Healthier Life | Remember Things Better

Classes are hosted virtually for 7 weeks.



Workbook Provided.

