

8. Chair & Staff Reports

BATTERMAN reported on her efforts to email daily COVID-19: Dane County Aging Network Status reports. There is much concern to fund and coordinate rides for older adults to obtain vaccines throughout Dane County. The DCDHS Transportation Call Center does not have funding or staffing to handle these additional transportation requests. RSVP started a pilot program to train 10 volunteer drivers to help with this and are in the process of bringing on 10 more to help fill the need. BATTERMAN is discussing transportation needs with ACS Administrator Todd Campbell and Transportation Coordinator Jane Betzig to find an immediate solution. The Cultural Diversity program has limited funding to help with vaccine transportation costs for African American, Black, and Latinx older adults living outside of Madison.

The Dane County three year aging plan's draft is due in June and will be taking a lot of time to put together the reporting requirements during a pandemic.

NewBridge hired a new Dietitian, Shannon Gabriel, who will be starting at AAA on February 1, 2021.

VELASQUEZ shared that by connecting with KinshipCare program in December, there has been an increase in grandparents of color receiving caregiver grants.

F. Future Meeting Items and Dates

- Present** 7 - TED BUNCK, JODIE CASTANEDA, FAISAL KAUD, JILL MCHONE, ESTHER OLSON, JIM SCHMIDLKOFER, and MAI ZONG VUE
- Absent** 2 - CAROLE L. KRETSCHMAN, and ANNA LEZOTTE

Next Meeting: Wednesday 24 February 2021, 9am via ZOOM

G. Public Comment on Items not on the Agenda

None.

H. Such Other Business as Allowed by Law

OLSON provided an update on the State's Task Force on Broadband. The task force is recommending to fund access to broadband in rural areas with older adults. Teaching older adults how to use the internet will need to be looked at as well.

KAUD thanked VUE for joining the committee and welcomed her feedback.

I. Adjournment

Meeting ended at 11:08 am.

A motion was made by KAUD, seconded by BUNCK, that the meeting be adjourned. The motion carried by the following vote:

Ayes: 7 - BUNCK, CASTANEDA, KAUD, MCHONE, OLSON, SCHMIDLKOFER and VUE

[2020](#)
[PRES-162](#)

CM Emerging Trends Client Issues Summary 2020

Attachments: [CM Emerging Trends Client Issues Summary 2020](#)

BATTERMAN met with Purchase of Service (POS) directors and discussed the top five emerging trends and client issues reported in 2020 Case Management Quarterly Service Reports, which are in order of reported total occurrences:

1. Social Isolation
2. Mental Health
3. Nutrition
4. Transportation
5. Housing

BATTERMAN noted these areas are a direct result of the impact of the COVID-19 pandemic. After analyzing this data and adding to it comments offered by the directors, BATTERMAN recommended drafting budget priorities for the following areas:

- Case Management (requesting funding to cover the third year of a three-year ask)
- Nutrition Site Management (requesting funding to cover the second year of a two-year ask)
- Nutrition Catering (requesting funding to cover the anticipated increase of food costs)
- Mental Health Resources for Older Adults (requesting funding to cover salaries/benefits to recruit and retain staff)
- Cultural Diversity (requesting funding for targeted programming for SE Asian older adults—similar to the existing Latinx and African American programs)

2. 2022-2024 Dane County Aging Plan

BATTERMAN announced the draft plan is due November 15, 2021 to the State instead of July 2021. She met with Older Americans Act Program Supervisor Neal Minogue to discuss the requirements of the three-year plan:

- *At least one goal is required to enhance the amount and quality of community engagement/public input as part of developing the aging plan.*
- *At least one goal is required to address an emerging need, a quality issue, or a gap in the services system in EACH of the following program areas: Titles IIIB (Services and Volunteers), IIIC (Nutrition), IIID (Evidence-based Health Promotion), and IIIE (Caregiving)*
- *At least one goal is required to address progress within one or more program area toward person-centered services, maximizing consumer control and choice.*
- *At least one goal is required to address a barrier to racial equity within one or more program area.*
- *At least one goal is required to increase local aging and disability network participants' knowledge and skills related to advocacy.*

3. ADRC Governing Board

OLSON provided a summary of the recent Board meeting.

4. County/State/Federal Legislative Update

None.

4. County/State/Federal Legislative Update

OLSON reported the County Board passed a resolution creating a task force for broadband access.

5. Diversity Work Group

KAUD presented what steps the group has done for recruiting minority community members. Several emails, letters, and phone calls were made to POC and LGBTQIA+ organizations asking community members to serve on AAA Board and Committees. KAUD has spoken to Vicki Bankston who is interested in joining the Diversity Work Group. MCHONE has spoken to Karen Kane who is interested in serving on the AAA Access Committee. The work group will be meeting soon to determine the next steps.

6. State's Aging Advisory Council

OLSON reported the next meeting is mid-May and the agenda is not set yet.

7. Wisconsin Aging Advocacy Network

BATTERMAN reported WAAN's State Advocacy Day is May 10 & 12 and encouraged committee members to attend.

8. Committee Membership

BATTERMAN reported the AAA Legislative/Advocacy Committee is still one member short.

9. Chair & Staff Reports

OLSON reported the Governor's Task Force on Broadband Access collected their data and are in the report writing stage.

BATTERMAN and VELASQUEZ are working on the 2022-2024 Dane County Aging Plan and using some questions from other agencies to come up with more questions about services. Looking at the Aging Plan in 5-10-20 year stages.

VELASQUEZ reported a letter was sent to Focal Points from the AAA Board letting directors know we are here and supporting them. The letter has been included in Focal Point newsletters.

F. Future Meeting Items and Dates

Next meeting: Wednesday 26 May 2021, 9 am via Zoom

G. Public Comment on Items not on the Agenda

None.

2. Advocacy Supporting Federal & State Programs

OLSON expressed concern of the amount of activity going on in the state. There are many action alerts coming out and monitoring everything is challenging. The voting bills that are being passed are very concerning and the speed with which they are moving through the Assembly and Senate is worth monitoring.

3. 2022 AAA Budget Priorities

AAA Manager Cheryl Batterman presented the draft priorities for the next budget. Two areas are rolling over as they did not receive the requested additional funding this year: Case Management and Nutrition Site Management. Two additional budget priorities include Mental Health Resources for Older Adults and Diversity & Inclusion: SE Asian Program.

A motion was made by KAUD, seconded by BUNCK, to approve the 2022 AAA Budget Priorities. The motion carried by the following vote:

Ayes: 7 - BUNCK, CASTANEDA, KAUD, LEZOTTE, MCHONE, OLSON and SCHMIDLKOFER

Absent: 2 - KRETSCHMAN and VUE

[2021
ACT-070](#)

2022 AAA Budget Priorities

Attachments: [2022 AAA Budget Priorities Draft](#)

D. Presentations

None.

E. Reports to Committee

1. 2022-2024 Dane County Aging Plan

Batterman provided an update on the plan's status.

2. 2021 Senior Advocacy Training

OLSON reported the training will occur virtually on 7/27/21, 8/3/21, and 8/10/21. She received a commitment from Dane County Executive Joe Parisi to participate and she's waiting to hear from Senator Tammy Baldwin's office if someone is able to present at the virtual event.

3. ADRC Governing Board

OLSON reported Dane County Lobbyist Carrie Springer explained the state budget process at the last meeting. The ADRC is hiring a second bilingual (Hmong) I&A.

1. Mental Health Resources for Older Adults Program

NewBridge Associate Director Katie Gallagher reported the Mental Health Resources Program started accepting referrals in May 2021. The program offers support to Focal Point Case Managers and their clients. NewBridge Licensed Clinical Social Worker Kathleen Pater reported the program currently serves 25 older adults. Program staff work with Case Managers to connect clients with mental health specialists or therapy. Some initial trends noted include clients with depression, anxiety, and challenges connecting with doctors to get mental health medication started. Isolation and loneliness are two of the biggest problems leading to mental health issues. Working with clients, staff are helping to provide mental health diagnoses and screening for depression and early signs of dementia. Some clients are in need of assistance with returning to doctor appointments as many appointments have been missed with COVID-19. Staff is receiving online training to better help their clients. Unfortunately there is a nine month waiting list for mental health therapy. Lack of specialized care and HMO control is making waiting times longer for clients to receive services. Medical record requests have been taking a long time to process from the hospitals. NewBridge Executive Director Jim Krueger noted 50% of the clients live outside of Madison.

E. Reports to Committee

1. 2021 Committee Work Plan: QTR 3

[2021 RPT-576](#) 2021 Committee Work Plan: QTR 3

Attachments: [2021 Leg-Adv Comm Work Plan QTR 3](#)

BATTERMAN presented the completed work plan for third quarter.

2. 2022-2024 Dane County Aging Plan

[2021 RPT-572](#) 2022-2024 Aging Plan Timeline

Attachments: [2022-2024 Dane County Aging Plan Timeline](#)

[2021 RPT-573](#) 2022-2024 Aging Plan Goals

Attachments: [2022-2024 Dane County Aging Plan Goals Strategies](#)

[2021
RPT-574](#)

2022-2024 Aging Plan Public Hearing Notice

Attachments: [Public Hearing Notice Half page](#)

BATTERMAN updated the timeline and summarized feedback that has been received addressing the proposed goals. There will be a Public Hearing on December 14, 2021 at noon for public input to the draft Aging Plan, which will be posted on the AAA website. Committee members were encouraged to attend the Public Hearing.

3. 2022 AAA Budget Priorities

BATTERMAN reported the budget process is making its way through Personnel and Finance along with the County Board. All four AAA funding requests were included in the County Executive's proposed budget. The County Board is expected to vote on the final budget prior to Thanksgiving.

4. ADRC Governing Board

OLSON shared Che Steadman, Assistant Chief of Medical Affairs with the City of Madison Fire Department, presented on the pilot program Community Alternate Response Emergency Services (CARES). This program is staffed with community paramedics and master crisis worker and responds to mental health calls in place of police officers.

Present 9 - TED BUNCK, JODIE CASTANEDA, FAISAL KAUD, ANNA LEZOTTE, JILL MCHONE, ESTHER OLSON, JIM SCHMIDLKOFER, MAI ZONG VUE, and GAIL RUTKOWSKI

5. County/State/Federal Legislative Update

Dane County Lobbyist Carrie Springer reported the State Legislature is holding a public hearing about redistricting.

6. State's Aging Advisory Council

OLSON reported the Council meets in two weeks.

7. Wisconsin Aging Advisory Network

OLSON reported WAAN is meeting next week.

8. Chair & Staff Reports

BATTERMAN reported the Case Management surveys will be mailed out soon. 2022 AAA contracts are done and have been forwarded to Accounting.

F. Future Meeting Items and Dates

Next meeting: Wednesday, 8 December 2021, 9 am via Zoom

Note: There is no meeting in November due to the Thanksgiving holiday.

1. Office for Equity & Inclusion

Dane County Office for Equity & Inclusion (OEI) Director Wesley Sparkman explained his office not only provides equity & inclusion guidance for Dane County employees but it also reaches out to community organizations. There is a County Ordinance that includes hiring and contracting for woman, minorities, and those disabled. There are several positions that specialize in different areas of recruitment and support for community involvement. Diversity recruitment staff work with multiple community organizations to provide internships for future jobs. The office has an Americans with Disability Act (ADA) Coordinator who helps employees who have physical needs to make their work environment more productive. Currently working on closing the gap in Criminal Justice disparities and ensuring everyone is given the opportunity for COVID-19 vaccines.

Discussion and feedback about what the committee was looking for lead to more resources looked at.

BATTERMAN explained how the Diversity Work Group was developed and what they are looking for. Batterman will share our master list of community contacts with Sparkman of whom we have reached out to. Need help in educating the community in who AAA is and what services we offer. Some of the community members who did respond wanted a stipend for providing their services instead of volunteering to be a voice for their community.

KAUD explained what the work group is looking for in recruitment from the community. AAA is looking for members who are generally age 60+ and be actively involved of bringing forward things happening in their communities. KAUD is looking for help in reaching out to the minority communities as our attempts with phone calls and emails have resulted in no responses.

OLSON wanted to have committee members who are active and not just named to the committee. Batterman will contact Employee Relations about possibly putting a flyer in the Dane County retirement packet to recruit retirees who are POC and/or identify as LGBTQIA+ to serve on the AAA Board and Standing Committees.

E. Reports to Committee

1. 2022-2024 Dane County Aging Plan

[2021
RPT-691](#)

Public Hearing Agenda for December 14, 2021

Attachments: [2021_1214 AAA Agenda Aging Plan Public Hearing Agenda](#)

BATTERMAN reminded members about the public hearing to review the draft plan. The final plan will be approved by the AAA Board on 1/3/22.